

## 4.0 INTEGRATED MANAGEMENT POLICY

GIBCA Furniture Industry Co Ltd (L.L.C) is committed to provide at all times an efficient , ethical and professional service in manufacturing, supplying and installing its products.

We have developed an Integrated Management System(IMS) to provide guidance and direction on setting objectives for best possible outcomes in the areas of Quality, Health, safety and Environment., We are resolutely committed in all our operations to:

**Increasing the satisfaction of our customers** by delivering specified acceptable quality products to our clients and customers by achieving project out comes in a competitive, timely cost effective manner incorporating modern innovative solutions.

**Offering quality and high value-added products and services** by striving to continually improve our processes and methods and by maintaining our expertise and our material resources at the cutting edge of technology;

**Fostering our development and fulfillment** by promoting a healthy and stimulating work environment seeking continual improvement in our health and safety performance.

**Recognizing the Environment Aspects** by continuously evaluating and improving environment performance as key element of our social responsibility and meeting regulatory standards.

**Acting strategically** to meet the future needs of our customers by assessing and practicing Risk assessment in all our activities With its culture founded on quality, complementary expertise and innovation, GIBCA Furniture Industry Co Ltd (L.L.C) has set its sights on continued growth in order to be acknowledged as a world-class business.

### VALUES

We strive to develop and grow in a stimulating and rewarding client-centered environment built on:

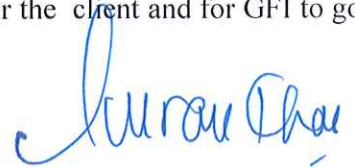
**Respect** for human innovation - where expertise and know-how are expressed in proficiency and performance;

**Excellence** through initiative, accountability, autonomy and willingness to go the extra mile;

**Communication** - where openness, trust and consideration for other views enable us to achieve shared objectives through teamwork; and,

**Commitment** - where pride and respect for oneself and others, for a job well done, for the client and for GFI to go hand in hand.

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IMRAN KHAN  
General Manager

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